

## TRASH & YARD PICKUP INFORMATION

- **Contact Information:** Midwest Waste  
1-618-997-9561  
Toll free: 1-800-634-0215  
Fax: 1-618-993-8150  
Web site: [www.midwestwaste.net](http://www.midwestwaste.net)
- **Customer service hours:** 7 a.m. – 5 p.m. Monday thru Friday
- **All trash should be curbside or alleyway beginning at 6:00 a.m. on day of pick up. Please move tote from curb after pick up.**
- **Holiday schedule:** The following holidays will be observed:
  - New Year's Day
  - Martin Luther King, Jr. Day
  - Memorial Day (4<sup>th</sup> Monday in May)
  - Independence Day
  - Labor Day (1<sup>st</sup> Monday in September)
  - Thanksgiving Day
  - Christmas Day

Trash service will run one day late due to these holidays.
- **Totes:** Each resident will be supplied with one 96-gallon tote. Midwest Waste utilizes an automated system for pick up. Totes are to be placed at curbside or in alleyways with arrows pointing forward.

Any customer wanting additional tote will need to contact Midwest Waste. Additional totes will be provided at a rental cost of \$2.50 per month billed annually. Call 1-800-634-0215 for additional tote information.
- **Residential yard waste collection:** Yard waste will be collected during the 3<sup>rd</sup> week of March through the 1<sup>st</sup> week of December on the same day and in the same manner that it is currently collected. **New effective 5/11/11: Customers with regular trash service on Fridays will have yard waste collected on Wednesday.**

- **Bulky waste pick up:** Bulky waste, i.e. furniture, mattresses, small appliances or other waste materials from a residential source other than construction debris or construction type material will be picked up at the request of the customer on Fridays by calling Midwest Waste customer service at 1-800-634-0215. You must call customer service by Thursday to have items picked up on Friday.
- **Construction type materials:** i.e. roofing material, drywall, siding, room additions or remodeling material. Midwest Waste will offer roll-off containers for these type projects. Midwest will offer 10, 20, and 30 cubic yard containers to the residents of Mt. Vernon at a special discounted rate. Please call customer service at 1-800-634-0215 for more information on roll-off containers